

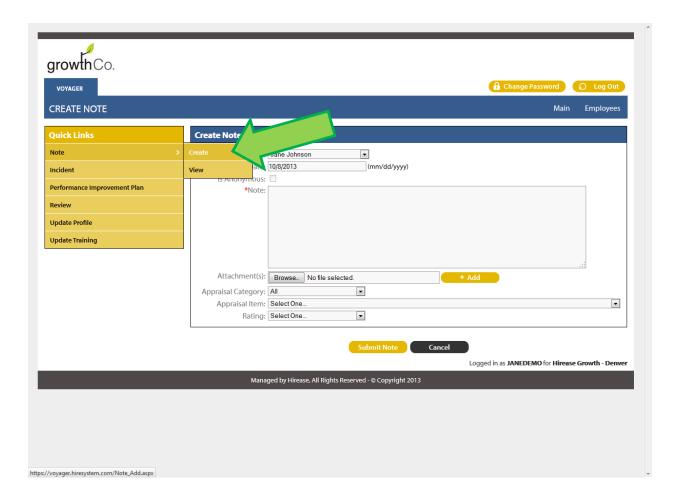
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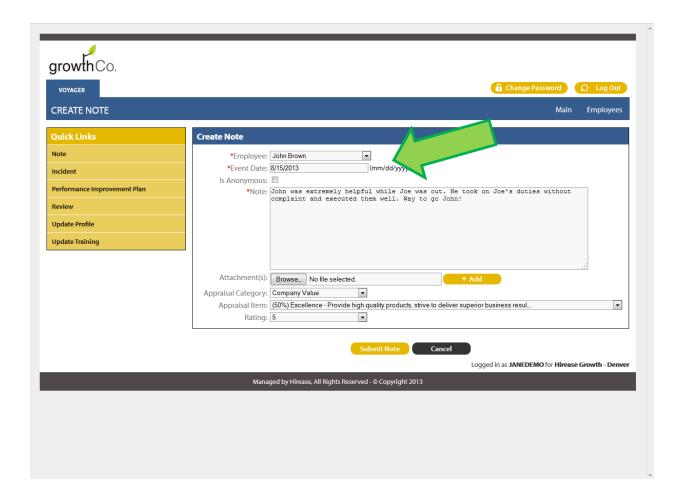
## **How to Create a Note**

After logging into Voyager, go to the Quick Links on the left side of the page and mouse over the box that says Note. Then, click on Create.



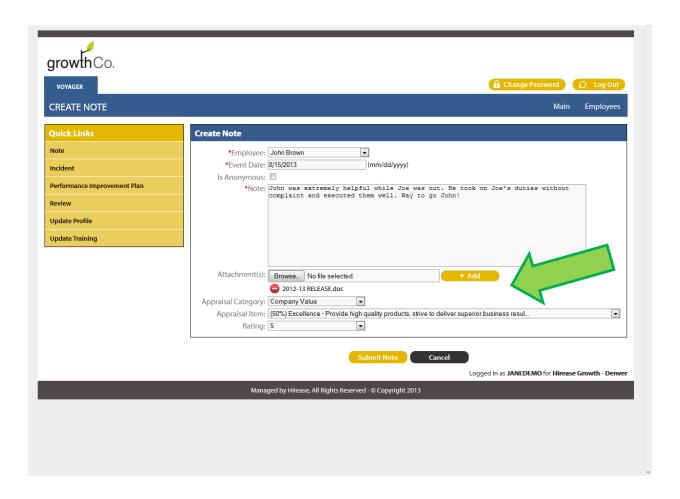


Next, select the employee you are creating a note for and the date of the event. If you would like the note to be anonymous, click the box next to "Is Anonymous". Then, fill out the note section. You can also fill out appraisal category, appraisal item and rating. However, these fields are not required.



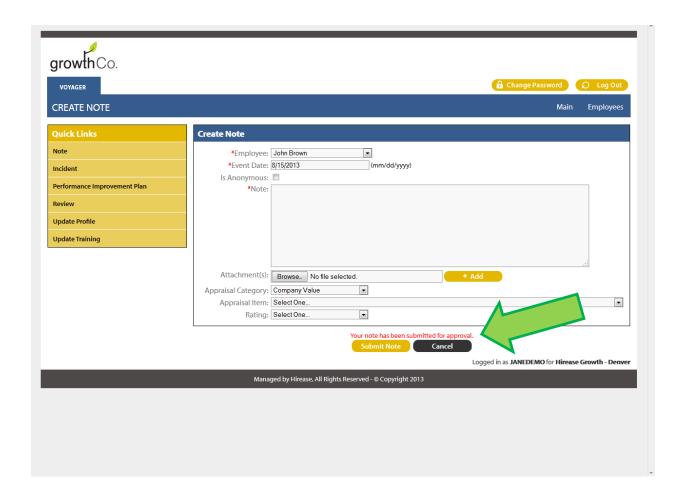


You can also include an attachment – for example, an email – if you would like. To do this, click on Browse, select your file and then click the Add button. You will see the attachment right under the Browse button. You can delete the file by clicking the red circle.





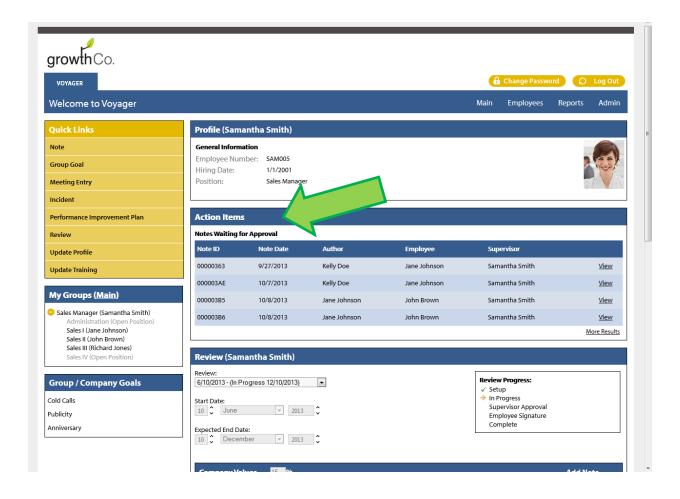
Once you have completed these steps, click on Submit Note. Once the note is received, you will see a message above the Submit button that says "Your note has been submitted for approval".





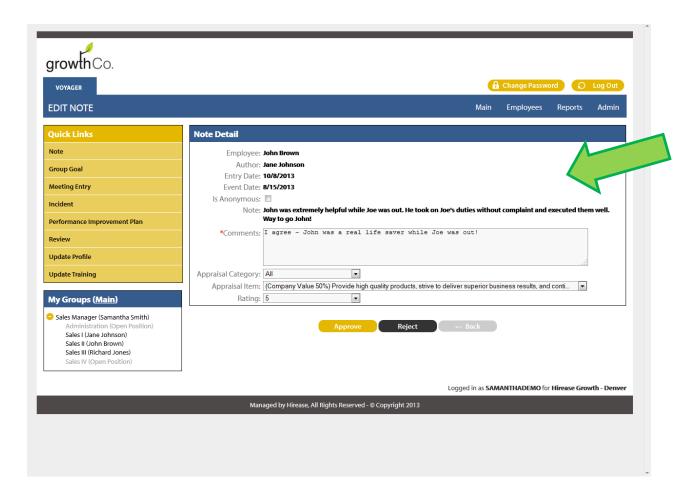
## **How to Approve a Note**

After logging in to Voyager, you will see immediately on your dashboard any notes waiting for approval under Action Items. Click on View to see the details of the note.



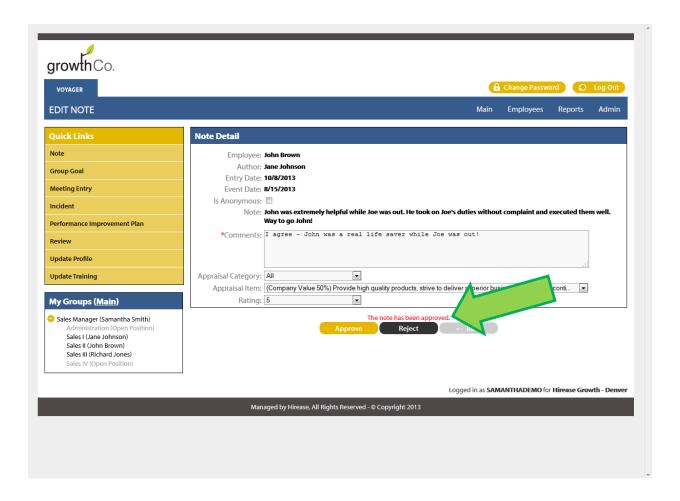


This will pull up a copy of the note detail including the author of the note, event dates and descriptions. Fill out the Comments box.





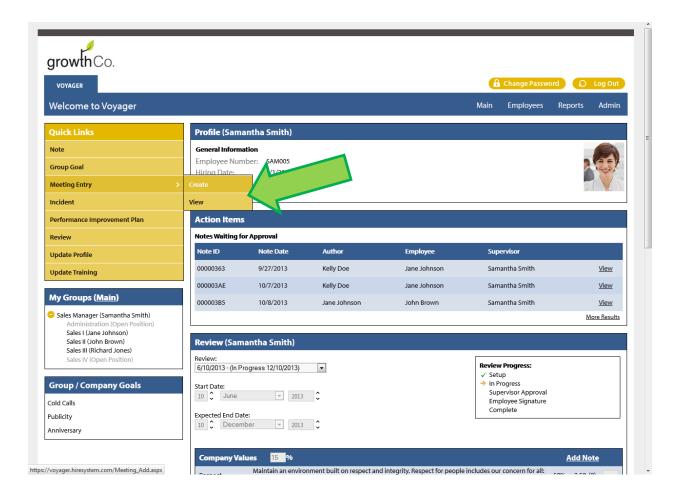
Then, click on Approve. You will see a message above the Approve button that says The note has been approved to confirm submission.





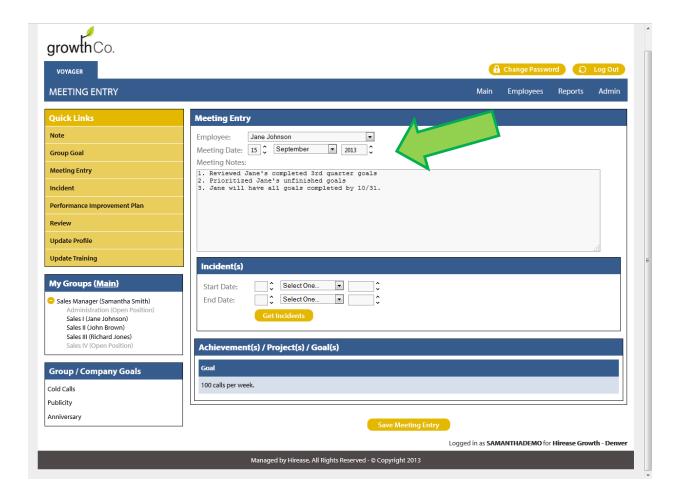
#### **How to Document a Meeting**

After logging in to Voyager, go to the Quick Links on the left side of the page and mouse over the box that says Meeting Entry. Then click on Create.



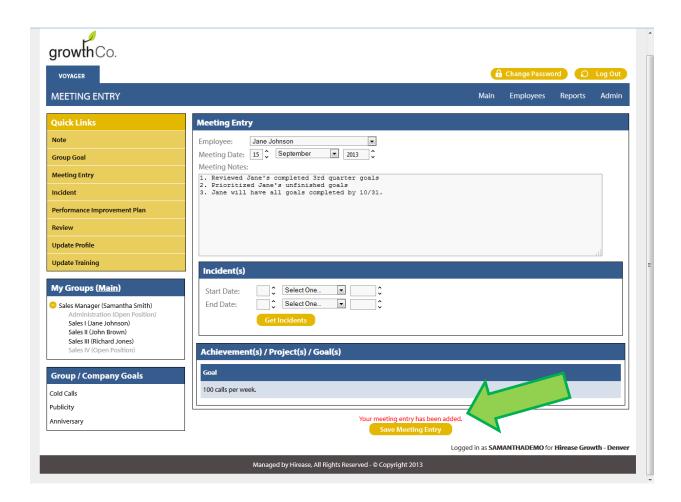


Fill out the employee, date and notes sections.



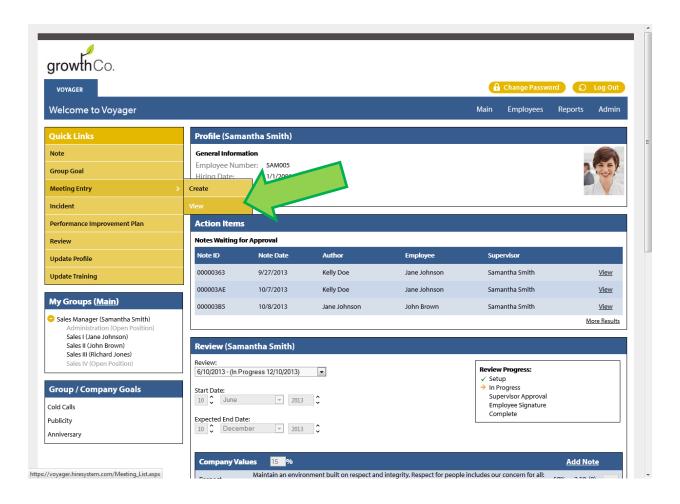


When everything is filled out, click on Save Meeting Entry. A note will appear above the button that says "Your meeting entry has been added."



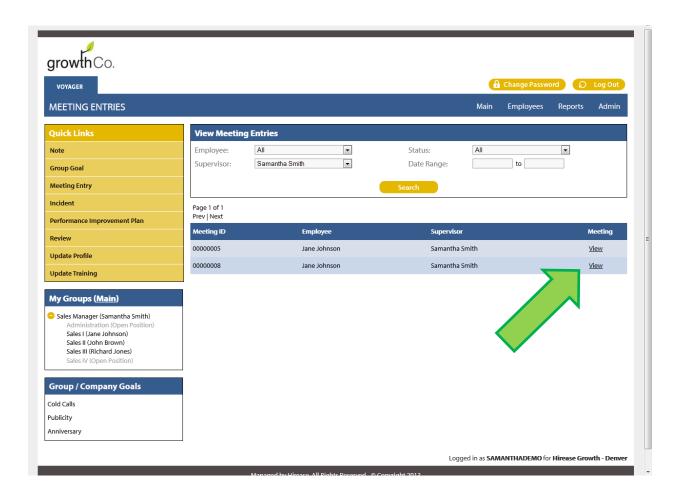


To view the meeting you created, go to the Quick Links on the left side of the page and mouse over Meeting Entry. Then click View.



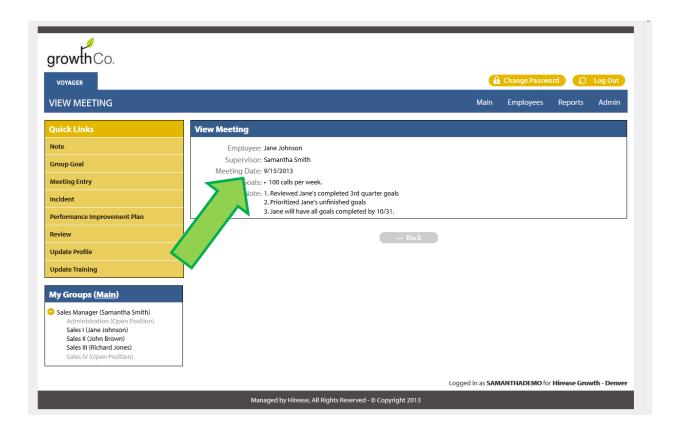


You will see a list of all the meetings you have created. To see the details of the meeting, click on View.





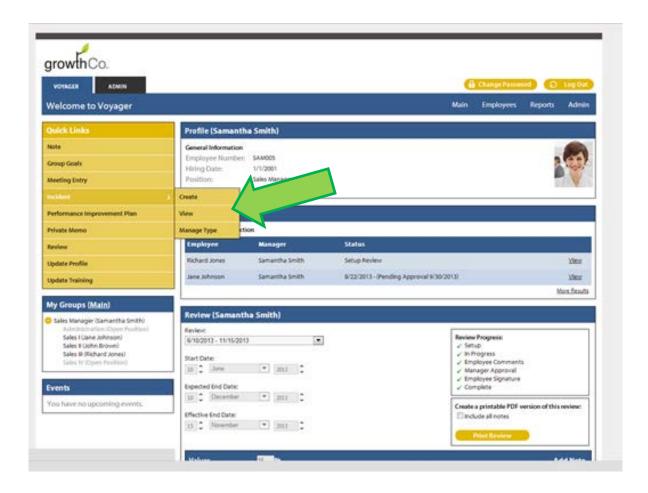
From here, you can see the specific notes you included on your meeting entry.





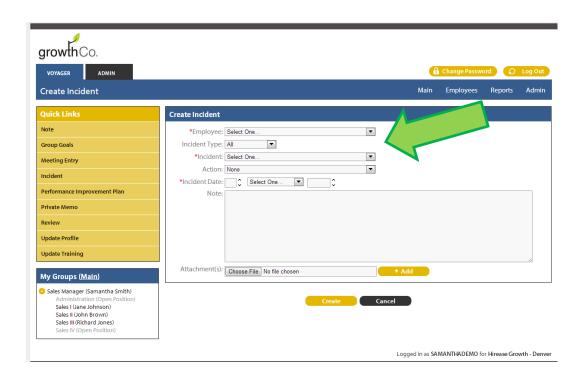
### **How to Document an Incident**

To create an incident (positive or negative) mouse over Incident and click create.



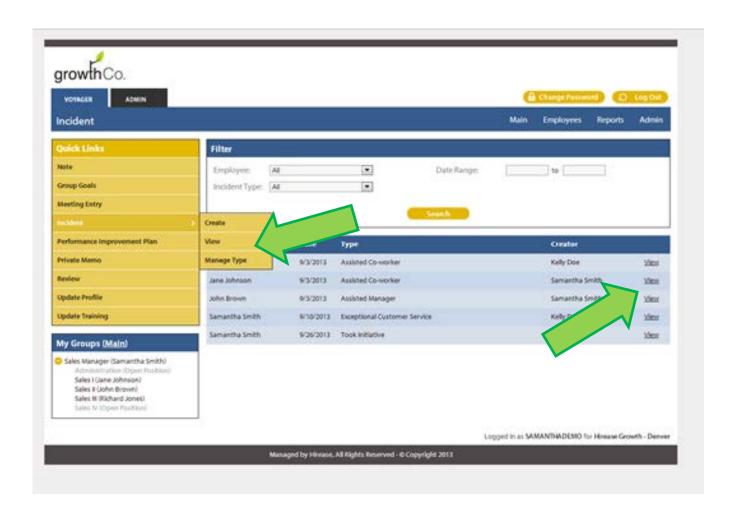


Choose the employee, incident type, incident and date. Action, note and any attachments are optional. Click create.



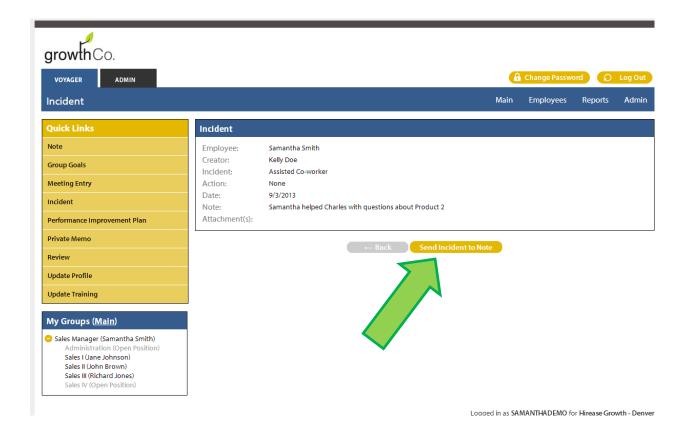


To view an incident already created click view. A list of documented incidents will populate. Click view next to the employee's name.





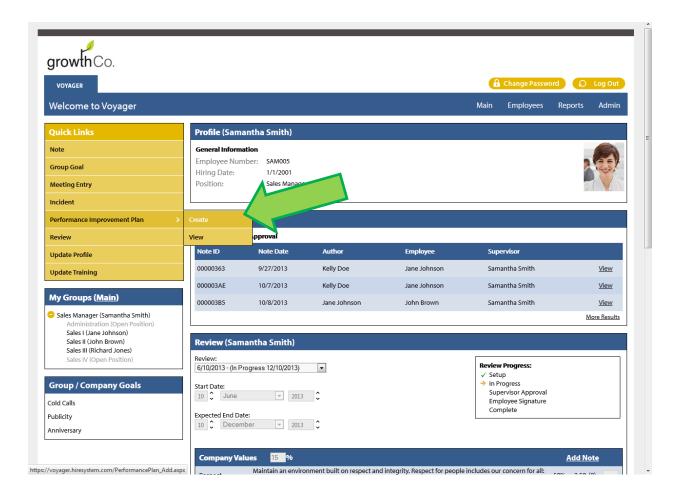
The details of the incident will display. To send this item via a note for rating, click send incident to note.





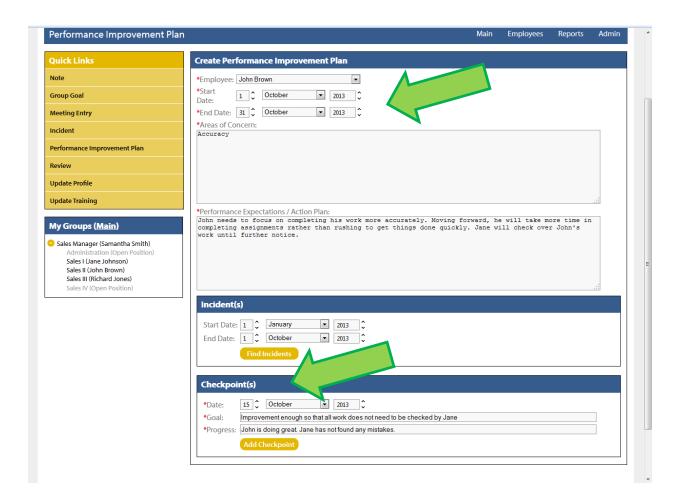
#### **How to Create a Performance Improvement Plan**

After logging into Voyager, go to the Quick Links on the left side of the page and mouse over the box that says Performance Improvement Plan. Then, click on Create.



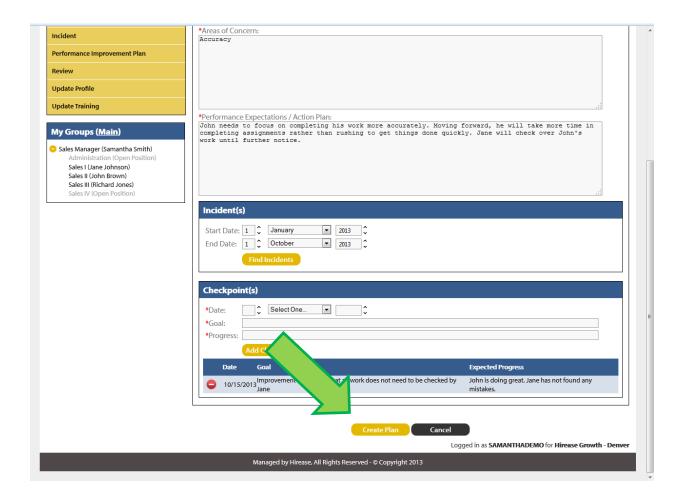


Fill out all the required sections – employee, start and end dates, areas of concern and performance expectations. You can also add a checkpoint by filling out that section with specific dates and goals and then click on Add Checkpoint.



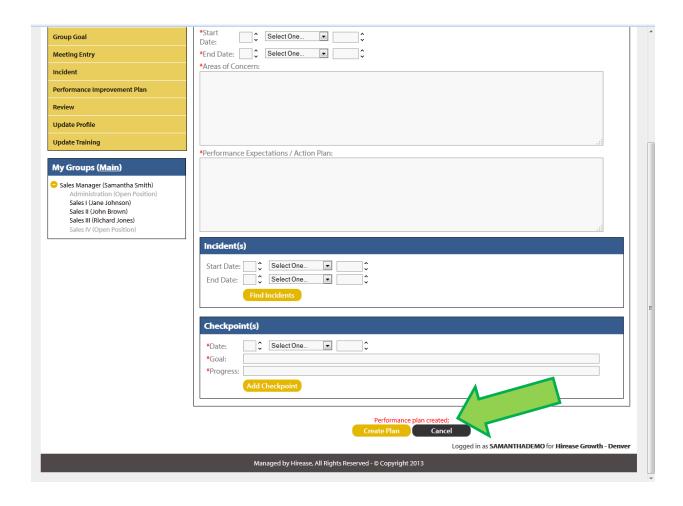


Once everything is filled out, click on Create Plan.



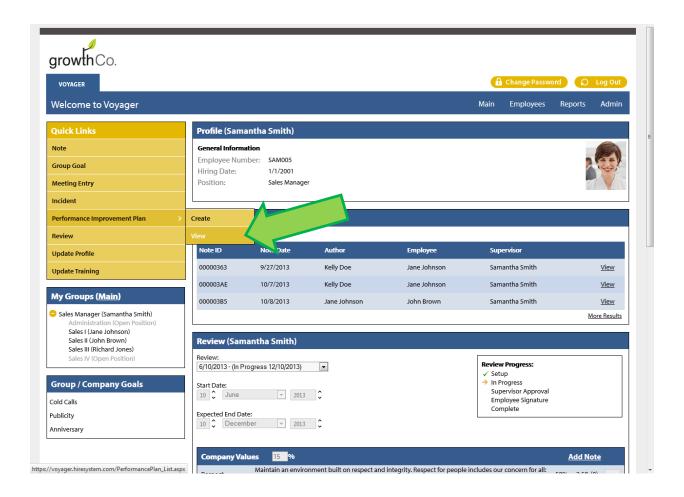


A message will appear above the Create Plan button that says Performance plan created.



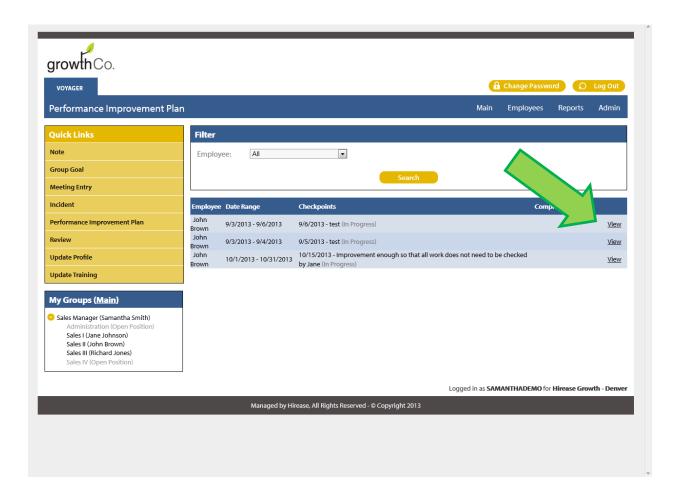


To view the plan you created, go to the Quick Links on the left side of the page and mouse over Performance Improvement Plan and then click View.



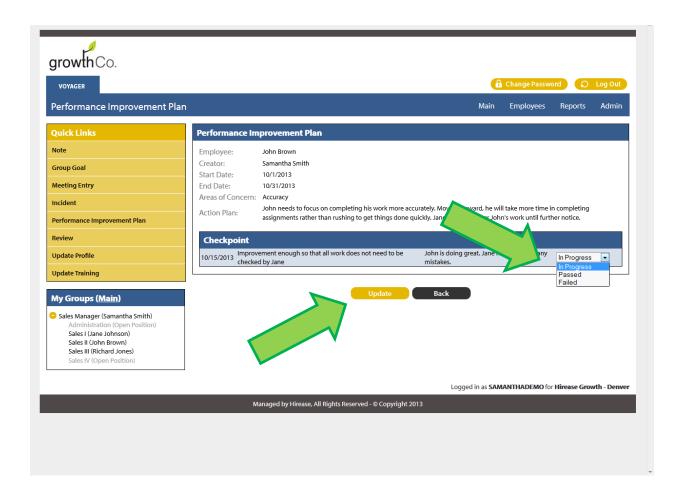


You will see a list of all the plans you have created. To see the details of a plan, click on View.





You can update the plan from this page by choosing pass/fail on the checkpoints you created. Then, click on Update.





#### **Reviews**

The Review process is outlined in the process flow diagram below. Voyager performance management is based upon documenting performance throughout the evaluation process which provides calculated scoring which can be referenced and edited during the appraisal process. Reviews are more objective based upon several points of input from other co-workers, management and the employee. Incidents, notes and meetings are documented throughout the evaluation process and then discussed and referenced during the appraisal.



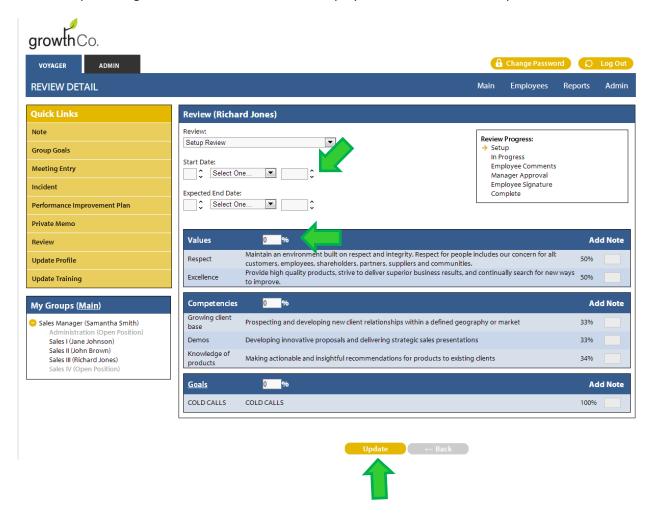


When a new employee is set up in Voyager, a review will then need to be setup for that employee. To setup reviews, after logging into Voyager, mouse over Review and then click on <u>View</u>. The employee's status will be Setup Review. Click <u>view</u>.



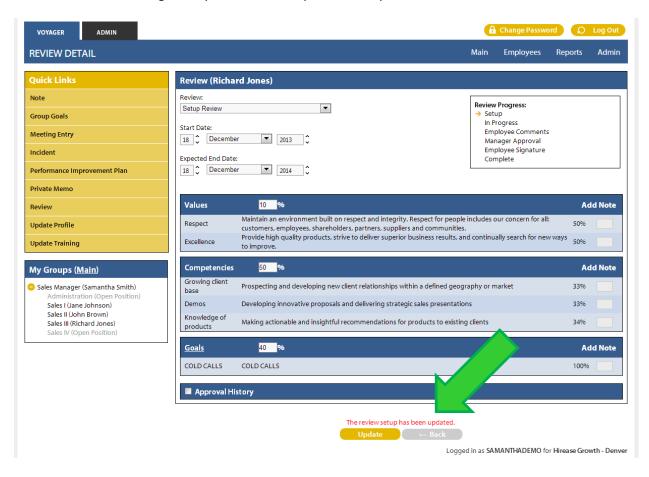


Dates and percentages will need to be set for this employee. Once entered click update.



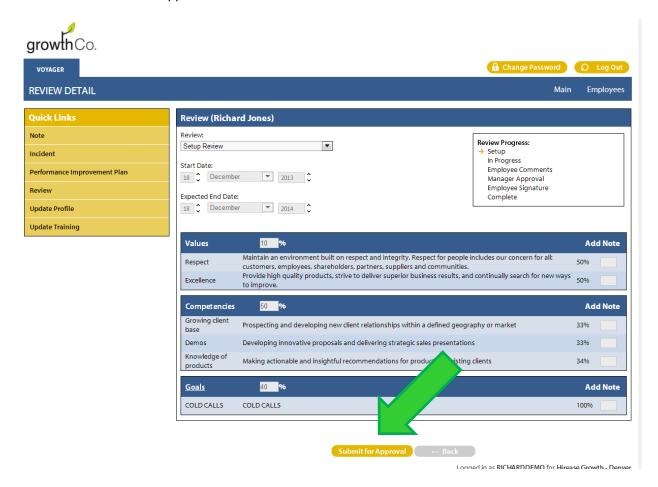


You will receive a message that your review setup has been updated.



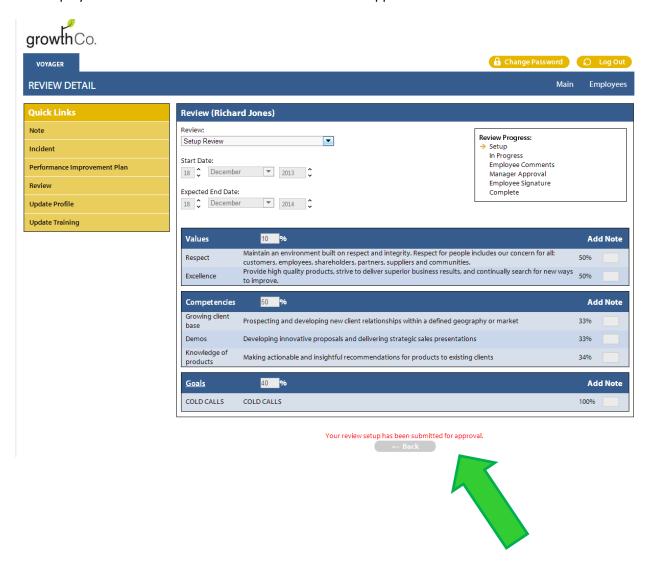


The employee will be asked to approve the dates and percentages setup by the supervisor. They will need to click submit for approval.



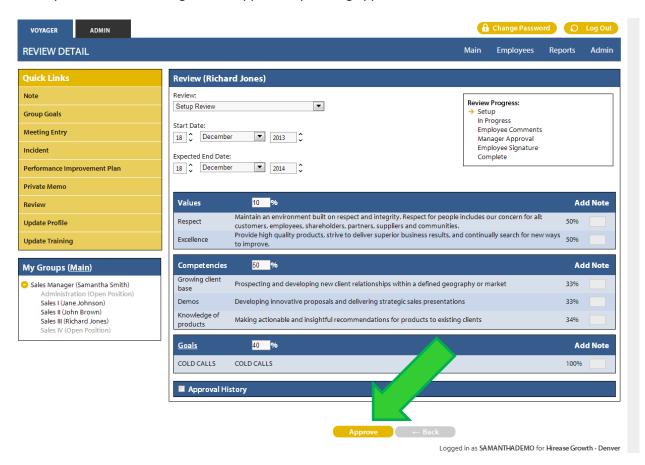


The employee will see their review has been submitted for approval.



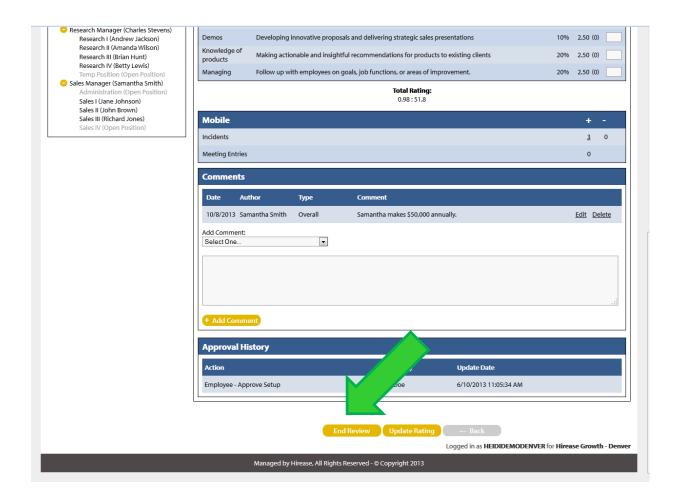


The supervisor will need to give final approval by clicking approve.



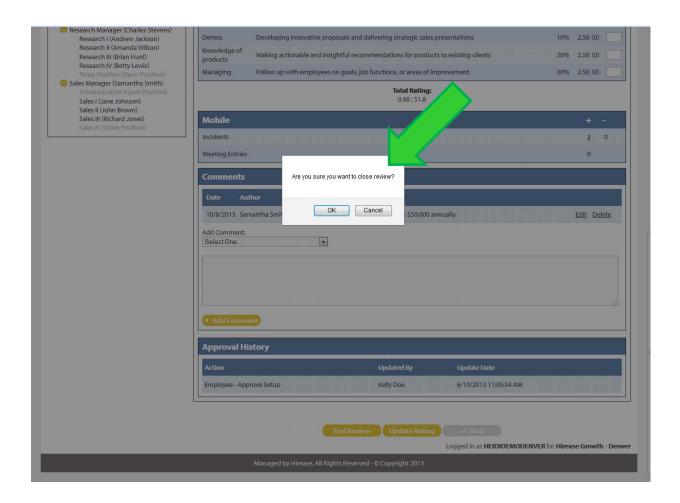


When you are ready to close out the employee's review, click on End Review at the bottom of the page.



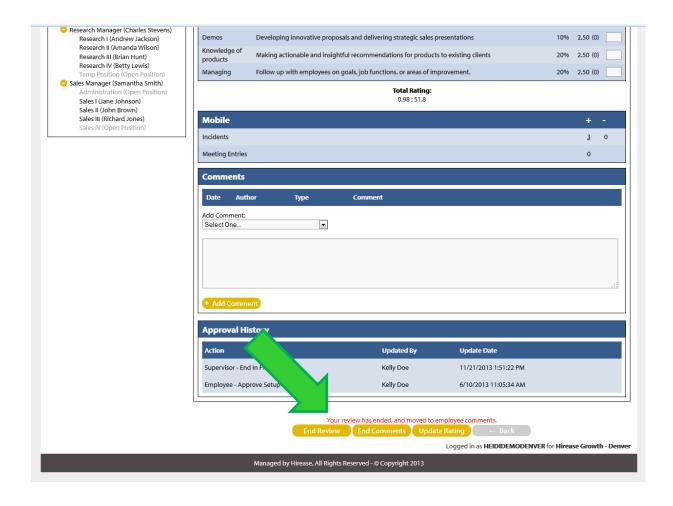


A box will pop up asking you to confirm that you want to close the review. Click OK.



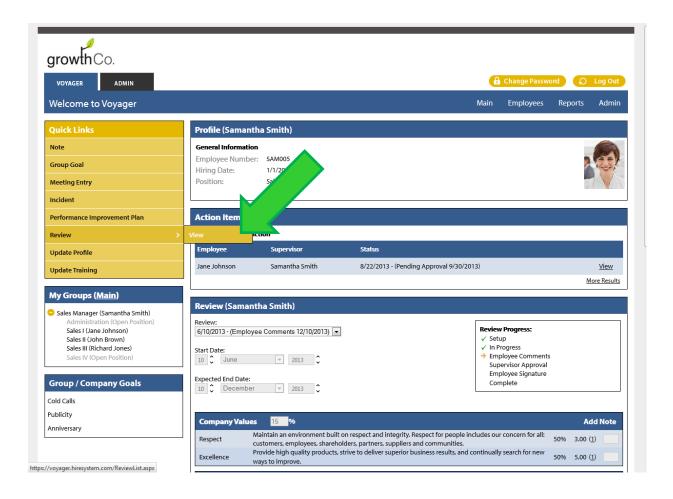


A note will state that the review has been closed.



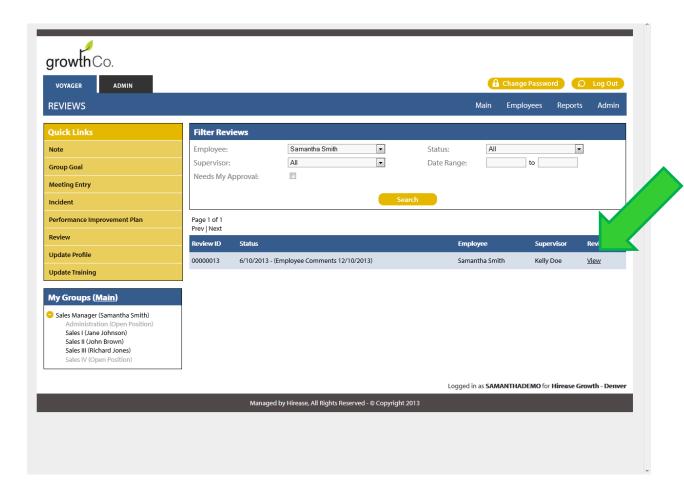


The employee will receive an email that their review is ready. Upon logging in to Voyager, the employee should mouse over Review and click on View.



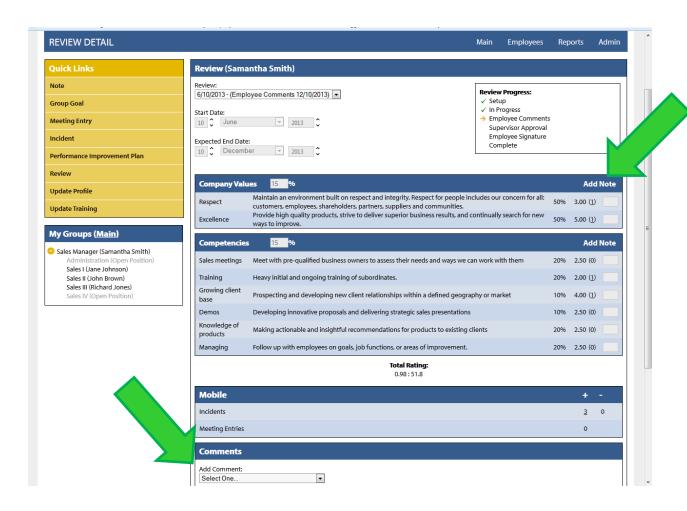


They will see their review listed. Click on View.



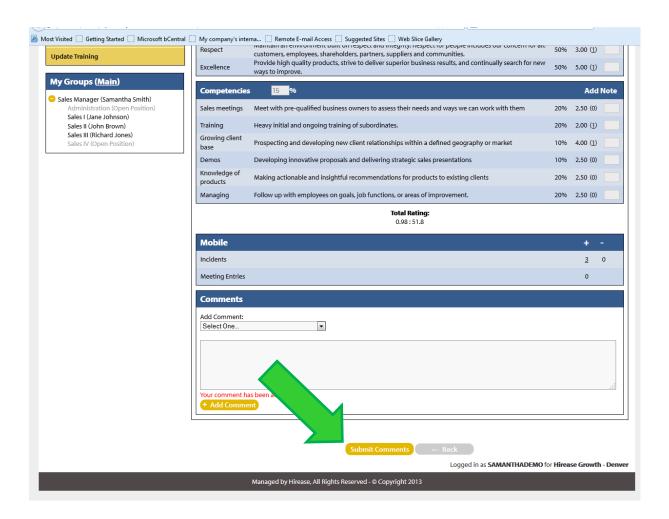


The employee can now go over their review and enter any notes or comments they feel are missing.



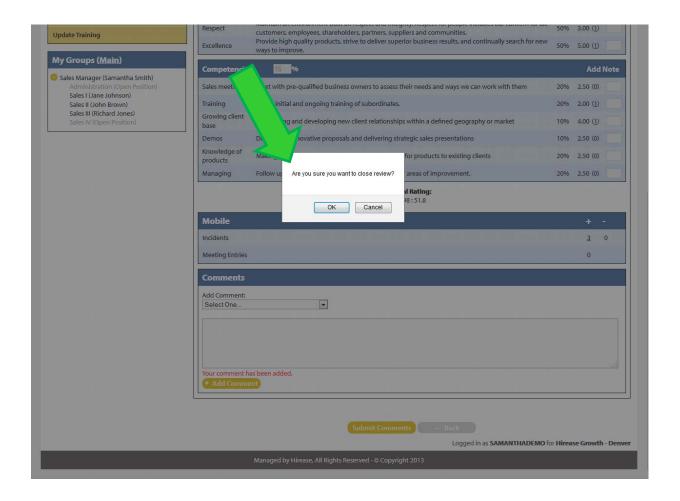


When they are finished, click on Submit Comments. This is also where the employee can provide their own self-evaluation to submit to their supervisor or manager for review.



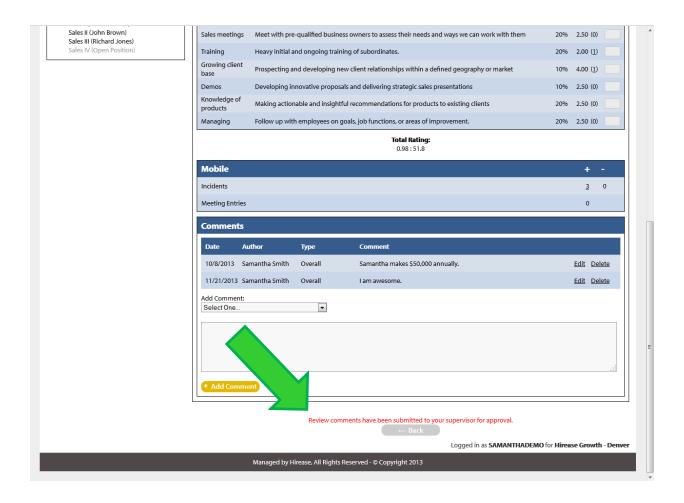


A box will pop up asking them to confirm they want to close their review. Click OK.



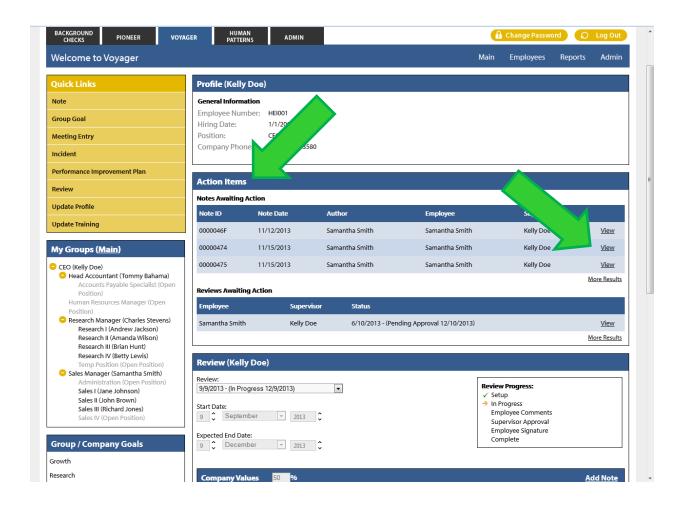


They will see a note that says their review has been submitted to their supervisor for approval.



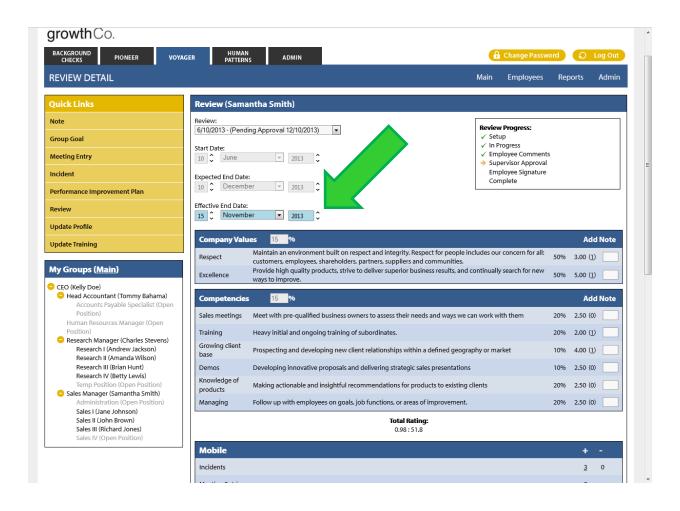


After the manager logs back in to Voyager, the review will be under their Action Items. Click on View.



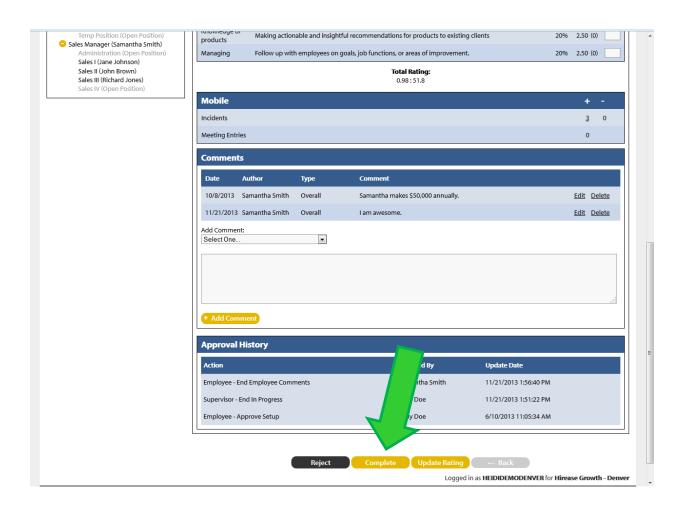


Add an effective end date for the review.



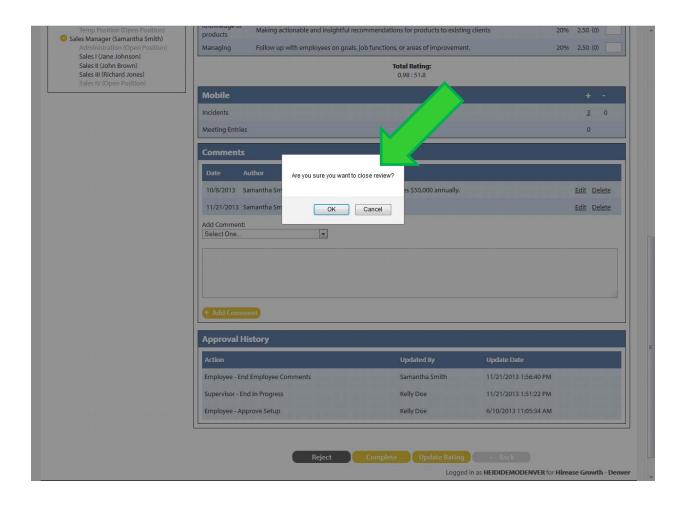


Now you can review any comments the employee has made. If you click Reject the review will move back to In Progress. If you are satisfied with the review, click on Complete.



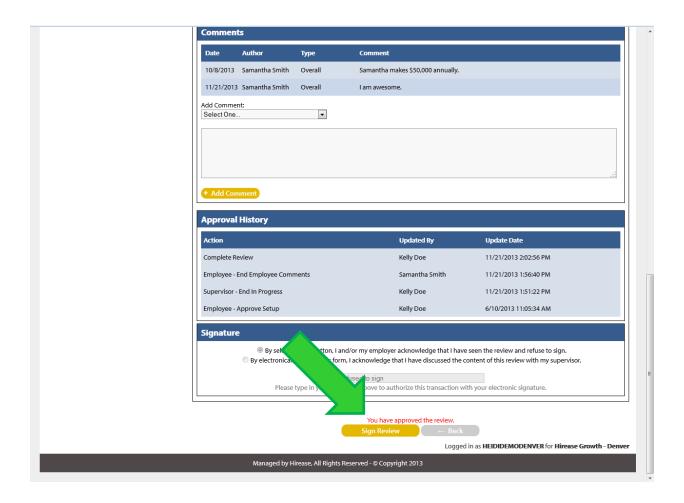


A box will pop up asking you to confirm you want to close the review. Click OK.



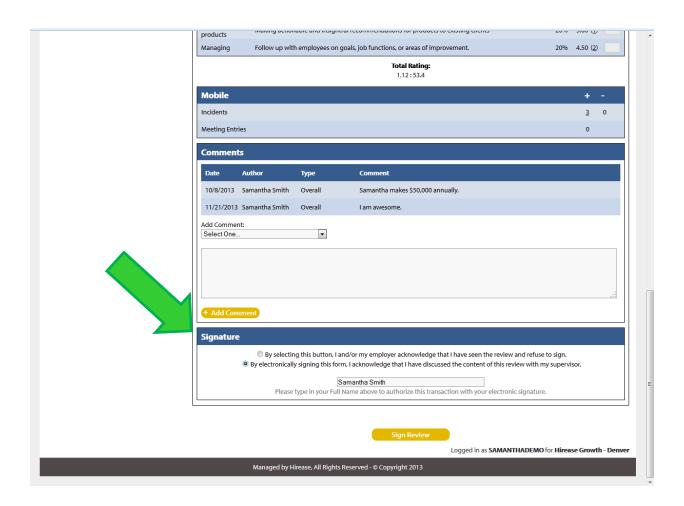


A note will show you have approved the review and the employee signature box will now be visible.



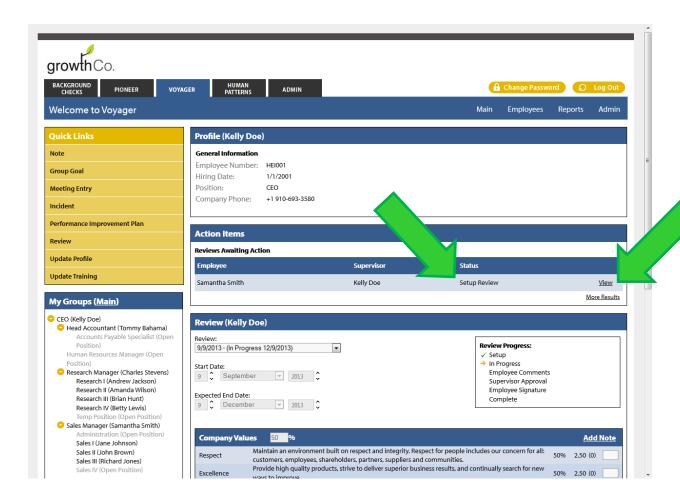


Now the employee can log back into Voyager to sign their review. It will be on their main profile page as soon as they log in. To sign their review, employees need to scroll to the bottom, click the second option and type in their name. Then click on Sign Review.



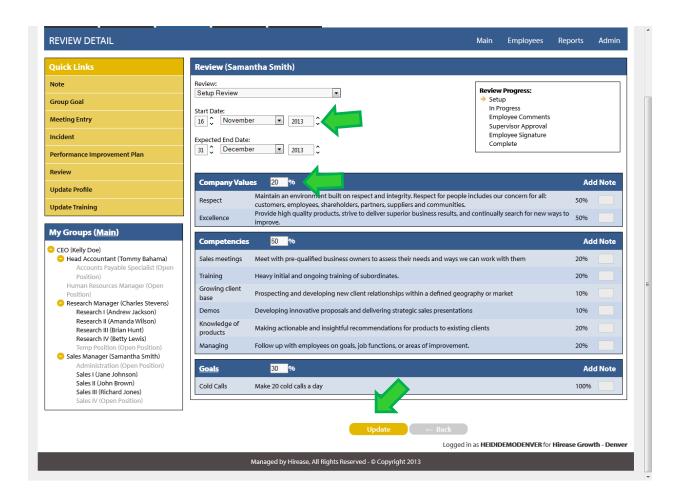


The next time the manager logs in to Voyager, under Action Items you will see that the employee is waiting for a review to be setup. Click on <u>View</u>.





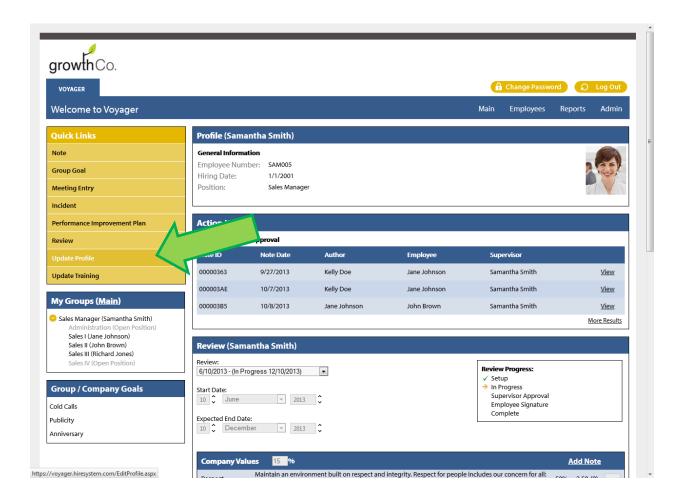
Choose a start date and expected end date. Enter the weight for company values, competencies and goals. Then choose Update.





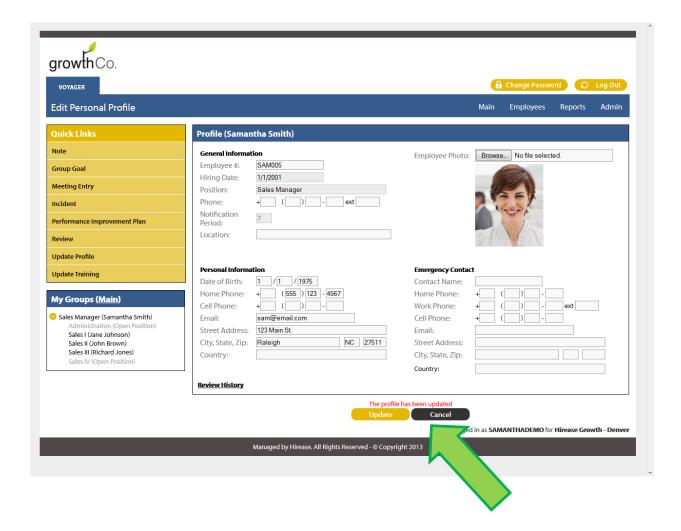
## **Updating Your Profile**

After logging into Voyager, go to the Quick Links on the left side of the page and click on Update Profile.





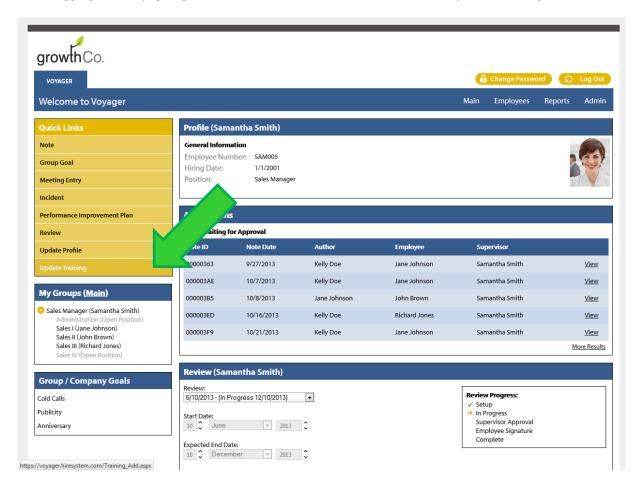
From this page, you can make any changes you like. When all changes are made, click on Update. A message will appear above the Update button that says the profile has been updated to confirm submission.





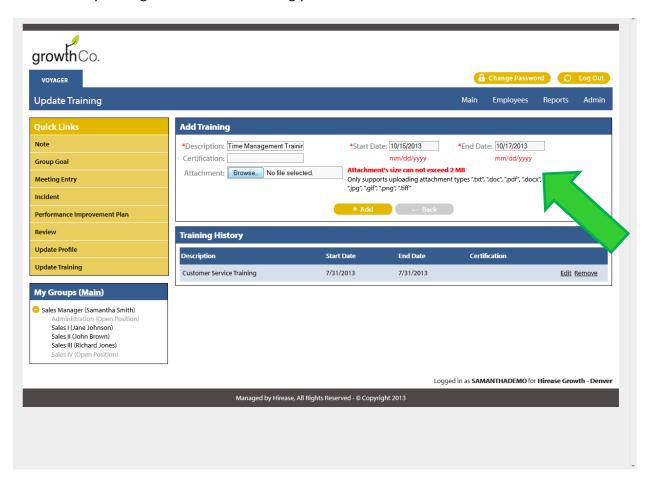
#### **How to Update Your Training**

After logging into Voyager, go to the Quick Links on the left and click on Update Training.



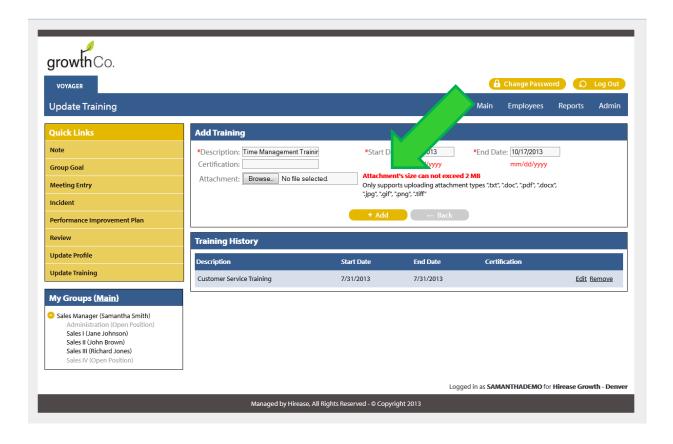


Fill in the Description, Start Date and End Date with the training information. You can also upload an attachment by clicking on Browse and choosing your file.





When you have finished entering your information, click Add.





A message will appear above the Add button stating the training has been added. You will also be able to see the training listed in the history section.

